



EAGLE
EZ KEY

GET TO YOUR
ROOM. FASTER.

ACCESS MOBILE CHECK-IN
WITH THE
EAGLE EZ KEY APP.



SOARING EAGLE
CASINO & RESORT®



USING MOBILE CHECK-IN

Follow the steps below to use the Eagle EZ Key app to check-in and ACCESS your room.

- 1** Start with opening your Soaring Eagle App on your Android or Apple phone. If not installed, download from your app store. **Bluetooth needs to be enabled.**

The account logged in will need to have the same email and phone number that was used to make the reservation. A credit card must be on file in order to utilize mobile check-in. **Click on Mobile Key to choose your reservation.**

- 2** On the Mobile Key page, you will see a list of reservations to choose from – current and future, if any. **Click on the reservation to see the status.**

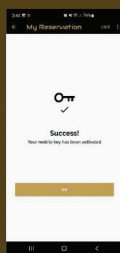
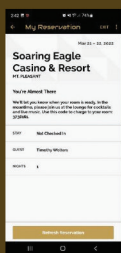




If the room is not ready, it will display a courtesy message, with a **“refresh reservation”** button to check again later.

If the room is ready, and you are checked-in, it will show the **“Activate Key”** button at the bottom.

Once the key is activated, you are ready to proceed to your room and open the door with your phone instead of a traditional card key.



If you close your app, the home screen will remind you of the electronic key available for use.



Clicking on Mobile Key will start the electronic key and it will present itself to the lock for up to 30 seconds.



6

Present your phone to the room number plate as you would a key card. The lock will unlatch and the app will display a success message. Push the handle down to enter the room.



7

If a delay is experienced the door may relock. You may have to wait 10 seconds before attempting to use the electronic key again.



We hope you enjoy using our
EAGLE EZ KEY app to
ACCESS your room.

ALL ACCESS. ONE APP.

Use your phone to check-in to your room, request housekeeping and view current resort information all through our Eagle EZ Key app.



